

GOVERNMENT OF INDIA
OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION
AIR SAFETY DIRECTORATE
CABIN SAFETY DIVISION

CABIN SAFETY CIRCULAR NO. 6 of 2010

AS/CABIN SAFETY/CIRCULAR/2010
8th November, 2010

Subject: Announcements by Cabin Crew during conduct of flight.

CAR Section 2 Series O Part II – Operation of Commercial Air Transport - Aeroplanes requires that operators should provide safety information regarding operation and usage of passenger safety equipments and instructions on emergency action as may be appropriate to the circumstances. CAR Section 7 Series M Part I, Issue II – Cabin Crew Training lays emphasis on the training of cabin crew on importance and contents of the safety information to be given to the passengers.

It has been observed that the cabin crew rush through the announcements regarding safety practices/briefing of passengers during the pre-flight announcements. At present, air passengers come from all sections of society and many of them may not be conversant with English or even Hindi, besides there are elderly passengers and passengers who do not travel frequently and such announcements are of great significance for them. When the safety related announcements are made so rapidly, they may not be understood by the passengers and they may miss the significance of these announcements. This may lead to risky situation in case of emergency etc.

All airlines should therefore take necessary action to ensure that announcements are made at a pace with steady pronunciation so that an average passenger is able to understand the procedure/actions to be taken for safety.


(Charan Dass)

Joint Director General
for Director General of Civil Aviation

Please acknowledge and bring this circular to notice of all concerned. This aspect will be seen during surveillance of operations by DGCA Inspectors.

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 2. DAS