



GOVERNMENT OF INDIA  
**OFFICE OF DIRECTOR GENERAL OF CIVIL AVIATION**  
Opposite: Safdarjung Airport, New Delhi-110003

## **PUBLIC NOTICE**

F.No. DTL/ MISC./ 2017-L-II(23)

Dated: 30<sup>th</sup> Nov 2018

In continuation to this office Public Notice dated 14.05.2010, it is once again brought to the notice of all concerned that the cases related to issue of Licenses, Ratings, Endorsements, Approvals, Authorizations etc. are processed in DGCA, as per the prescribed procedure and strictly on the basis of merit. The whole process is completely transparent. No money, except for the prescribed fee, is charged from any category of applicants. DGCA never authorizes any entity to undertake such activities. Paying money or receiving money for processing any application/case in DGCA is illegal and personnel indulging in such illegal activities are liable for prosecution as per the law.

With the on-going endeavors of DGCA regarding transparency measures through Open House sessions on every Wednesday and Thursday between 1400 to 1700 hrs, for redressal of grievances and public should contact authorities at Headquarters and in region directly. The aggrieved person can also bring matters of delays and harassments to knowledge of Senior Management/ Officials in DGCA.

Accordingly, the applicants/candidates are advised/warned not to fall prey to such individuals promising facilitation/ liaison in DGCA and not to pay money to them. In case any applicant/candidate is approached by individual/entity/middlemen/agents then the same should be brought into the notice of DGCA for initiating necessary remedial action. Further, person having any information regarding such individuals/entities middlemen/agents are also requested to provide the details to the following officials of DGCA:

1. Sh. G. Rajasekar, Joint Director General & Public Grievance Officer  
(Telephone No. 24611504 Mob: 9599456025, Email: [rajasekar.dgca@nic.in](mailto:rajasekar.dgca@nic.in))
2. Sh. Bharat Lal, Deputy Director & Nodal Officer Public Grievance  
(Telephone No. 24622495 Extn. 268 Mob: 8010204880 Email: [bharat.dgca@nic.in](mailto:bharat.dgca@nic.in))

**Director General of Civil Aviation**